**TERMS OF USE AND PRIVACY POLICY**

TERMS OF USE

PLEASE READ THESE TERMS OF USE CAREFULLY BEFORE USING THIS SITE.

Last Revised: September 2022

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Rocketman, Inc. owns and operates the website at https://www.rocketman.tech and provides related Scripts, plug-ins, and services (the “**Site**”). By using the Site, you agree to be bound by these terms of use (the "**Terms of Use**") and agree to comply with all applicable laws and regulations, including United States export and re-export control laws and regulations. In these Terms of Use, the words "**you**" and "**your**" refer to each customer, Site visitor, or application user, "**we**", "**us**" and "**our**" refer to Rocketman, Inc. (“**Rocketman**”), and "**Services**" refers to all services provided by us through use of the Site.

It is your responsibility to review these Terms of Use periodically. If at any time you find these Terms of Use unacceptable or if you do not agree to these Terms of Use, please do not use this Site or any Scripts. We may revise these Terms of Use at any time without notice to you. If you have any questions about these Terms of Use, please contact us at info@rocketman.tech (“**Rocketman Customer Service**”).

YOU AGREE THAT BY USING THE SITE, INCLUDING SCRIPTS AND THE SERVICES, YOU ARE AT LEAST 18 YEARS OF AGE AND YOU ARE LEGALLY ABLE TO ENTER INTO A CONTRACT.

**These Terms of Use require the use of arbitration on an individual basis to resolve disputes, rather than jury trials or class actions, and also limit the remedies available to you in the event of a dispute.**

Please also refer to the Rocketman Privacy Policy which is incorporated into these Terms of Use by reference.

Rocketman provides an online hosted marketplace where you can download Jamf scripts on an open source or paid subscription basis (“**Scripts**”). Subscriptions are not cancellable for the duration of the purchased subscription period unless otherwise agreed to by Rocketman. Except as otherwise indicated for each Script, Scripts are licensed, not sold, and may only be run on one (1) production Jamf Pro Instance (“**Jamf Pro Instance**”).

1. **Privacy Policy**.  Rocketman respects your privacy and permits you to control the treatment of your personal information. A complete statement of Rocketman’ current Privacy Policy can be found at https://www.rocketman.tech. Rocketman’s Privacy Policy is expressly incorporated into this Agreement by reference.

When you open an account to use or access certain portions of the Site, Scripts, or the Services, you must provide complete and accurate information as requested. You will also be asked to provide a user name and password. You are entirely responsible for maintaining the confidentiality of your password. You may not use a third party's account, user name or password at any time. You agree to notify Rocketman promptly of any unauthorized use of your account, user name or password.  Rocketman shall not be liable for any losses you incur as a result of someone else's use of your account or password, either with or without your knowledge. You may be held liable for any losses incurred by Rocketman, our affiliates, officers, directors, employees, consultants, agents and representatives due to someone else's use of your account or password.

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5. DISPUTE RESOLUTION

Please read this carefully. It affects your rights.

Summary:

Most customer concerns can be resolved quickly and to the customer's satisfaction by contacting us at  solutions@noredlines.com.(In the unlikely event that your complaint cannot be resolved to your satisfaction through Rocketman Customer Service (or if Rocketman has not been able to resolve a dispute it has with you after attempting to do so informally), we each agree to resolve those disputes through binding arbitration or in small claims court rather than in a court of general jurisdiction. Arbitration is less formal than a lawsuit in court. Arbitration uses a neutral arbitrator instead of a judge or jury, allows for more limited discovery than a court does, and is subject to very limited review by courts. Any arbitration under these Terms of Use will take place on an individual basis; class arbitrations and class actions are not permitted.  The arbitration will be governed by the Consumer Arbitration Rules (the "AAA Rules") of the American Arbitration Association. The AAA rules are available online at [www.adr.org/Rules](http://www.adr.org/Rules) or by calling at 800-778-7879.

You may speak with independent counsel before using this Site or completing any purchase.

6. Additional Terms. Some Rocketman Services may be subject to additional posted guidelines, rules or terms of service ("**Additional Terms**") and your use of such Services will be conditioned on your agreement to the Additional Terms. If there is any conflict between these Terms of Use and the Additional Terms, the Additional Terms will control for that Service, unless the Additional Terms expressly state that these Terms of Use will control.

7. NO WARRANTY. THE SITE, SCRIPTS, AND ALL MATERIALS, DOCUMENTS OR FORMS PROVIDED ON OR THROUGH YOUR USE OF THE SITE OR SCRIPTS ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS. TO THE FULLEST EXTENT PERMITTED BY LAW, ROCKETMAN EXPRESSLY DISCLAIMS ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NON-INFRINGEMENT.

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OBTAINING ANY MATERIALS THROUGH THE USE OF THE SITE OR SCRIPTS IS DONE AT YOUR OWN DISCRETION AND AT YOUR OWN RISK.  ROCKETMAN SHALL HAVE NO RESPONSIBILITY FOR ANY DAMAGE TO YOUR COMPUTER SYSTEM, the Jamf NETWORK, OR LOSS OF DATA THAT MAY RESULT FROM THE DOWNLOAD OF ANY CONTENT, MATERIALS, INFORMATION OR SOFTWARE.

8. LIMITATION OF LIABILITY AND INDEMNIFICATION. EXCEPT AS PROHIBITED BY LAW, YOU WILL HOLD  ROCKETMAN AND ITS OFFICERS, DIRECTORS, EMPLOYEES, ATTORNEYS, AND AGENTS HARMLESS FOR ANY INDIRECT, PUNITIVE, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGE, HOWEVER IT ARISES (INCLUDING ATTORNEYS' FEES AND ALL RELATED COSTS AND EXPENSES OF LITIGATION AND ARBITRATION, OR AT TRIAL OR ON APPEAL, IF ANY, WHETHER OR NOT LITIGATION OR ARBITRATION IS INSTITUTED), WHETHER IN AN ACTION OF CONTRACT, NEGLIGENCE, OR OTHER TORTIOUS ACTION, OR ARISING OUT OF OR IN CONNECTION WITH THIS AGREEMENT, INCLUDING WITHOUT LIMITATION ANY CLAIM FOR PERSONAL INJURY OR PROPERTY DAMAGE, ARISING FROM THIS AGREEMENT AND ANY VIOLATION BY YOU OF ANY FEDERAL, STATE, OR LOCAL LAWS, STATUTES, RULES, OR REGULATIONS, EVEN IF REDLINE SOLUTIONS HAS BEEN PREVIOUSLY ADVISED OF THE POSSIBILITY OF SUCH DAMAGE. EXCEPT AS PROHIBITED BY LAW, IF THERE IS LIABILITY FOUND ON THE PART OF ROCKETMAN, IT WILL BE LIMITED TO THE AMOUNT PAID FOR THE PRODUCTS AND/OR SERVICES, AND UNDER NO CIRCUMSTANCES WILL THERE BE CONSEQUENTIAL OR PUNITIVE DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE PRIOR LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

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10. Inappropriate Content. When accessing the Site, any Scripts, or using Rocketman’s Services, you agree not to upload, download, display, perform, transmit or otherwise distribute any content that: (i) is libelous, defamatory, obscene, pornographic, abusive or threatening; (b) advocates or encourages conduct that could constitute a criminal offense, give rise to civil liability or otherwise violate any applicable local, state, national or foreign law or regulation; or (c) advertises or otherwise solicits funds or is a solicitation for goods or services.  Rocketman will cooperate fully with any law enforcement officials or agencies in the investigation of any violation of these Terms of Use or of any applicable laws.

11. Permitted Use. The Site is made available for the purposes as stated in these Terms of Use.

12. Children. Minors (individuals under the age of legal majority in the jurisdiction in which the Site is being accessed) are not eligible to use the Site or Scripts and we ask that they do not submit any personal information to us.

13. Non-English-Speaking Customers. Certain materials on the Site, including but not limited to questionnaires, documents, instructions, and filings, are only available in English.

14. Customers Needing Extra Assistance.  Rocketman aims to provide full access to its Site and product offerings regardless of disability. If you are unable to read any part of the Site, or otherwise have difficulties using the Site, please contact us at https://www.rocketman.tech and our customer care team will assist you.

15. Governing Law; Venue.  Any legal action or proceeding relating to your access to or use of the Site, an application, or Materials is governed by Dispute Resolution paragraph 5 of these Terms of Use. These Terms of Use expressly exclude and disclaim the terms of the U.N. Convention on Contracts for the International Sale of Goods, which shall not apply to any transaction conducted through or otherwise involving this Site or an application.  Any of the Terms of Use are void where prohibited by law.

16. Copyrights. All Site design, text, graphics, the selection and arrangement thereof are a Copyright © of Rocketman, Inc. ALL RIGHTS RESERVED.

17. Trademarks. Rocketman, all images and text, and all page headers, custom graphics and button icons are service marks, trademarks and/or trade dress of Rocketman, Inc. All other trademarks, product names and company names or logos cited herein are the property of their respective owners.

18. Inquiries. BY USING THE SERVICES OR ACCESSING THE SITE OR SCRIPTS YOU ACKNOWLEDGE AND ACCEPT THAT SUBMITTING YOUR EMAIL OR TELEPHONE NUMBER TO ROCKETMAN VIA THE SITE OR SCRIPTS CONSTITUTES AN INQUIRY TO ROCKETMAN, AND THAT ROCKETMAN MAY CONTACT YOU AT THE EMAIL OR PHONE NUMBER SUBMITTED EVEN IF SUCH PHONE NUMBER APPEARS ON ANY STATE OR FEDERAL DO NOT CALL LISTS (TAKING INTO ACCOUNT INQUIRY EXCEPTION TIME FRAMES AS APPROPRIATE).

19. Right to Refuse. You acknowledge that Rocketman reserves the right to refuse service to anyone and to cancel user access at any time.

20. Acknowledgement. BY USING SERVICES OR ACCESSING THE SITE OR SCRIPTS, YOU ACKNOWLEDGE THAT YOU HAVE READ THESE TERMS OF USE AND AGREE TO BE BOUND BY THEM. Rocketman, Inc. is located at 1616 Federal Blvd, Denver, CO 80204

PRIVACY POLICY

Rocketman, Inc.  (“**Rocketman**” “**We**”, “**Us**”) is sensitive to your concerns about how we use the personal information we collect from you and about you. Rocketman takes your privacy seriously, and has implemented this privacy policy (the "**Privacy Policy**") and internal policies and practices to keep your personal and financial information secure. The Privacy Policy covers Rocketman's treatment of the Personally Identifiable Information we collect about you.  It also describes the choices available to you regarding our use of your personal information and how you can access and update this information. This Privacy Policy is incorporated into our Terms of Use and governs your interaction with the Site (as defined below). By interacting with this Site, you accept the terms of this Privacy Policy. If you have questions or concerns about the Privacy Policy, please contact Customer Care at https://www.rocketman.tech

What Information Do We Collect About Our Customers?

Traffic Data. Rocketman may collect a variety of visitor data such as IP addresses, browser settings, internet service provider (ISP) information, referring/exit pages, operating systems, date/time stamps, and clickstream data (collectively "**Visitor Data**"). The Rocketman internal servers and software automatically recognize Visitor Data. Rocketman's website (the "**Site**") may use Visitor Data to compile traffic data about the types of visitors who use the Site at specific intervals (collectively "**Traffic Data**").

We may use Traffic Data to analyze Site traffic, but this information is not examined for Personally Identifiable Information. We may also use Traffic Data to diagnose problems with our server, administer our Site, or display content according to your preferences. Visitor Data and Traffic Data may also be shared with business partners, affiliates, or advertisers on an aggregated and anonymous basis.

Cookies and Similar Technologies.  Rocketman and its partners may use the standard cookie feature of major browser Scripts and third-party providers, including Google Analytics features (Remarketing, Google Display Network Impression Reporting, the DoubleClick Campaign Manager Integration and Google Analytics Demographics and Interest Reporting), or employ internally developed cookies and tracking codes, that allow Rocketman to store a small piece of data on a visitor's computer, or any other device a visitor uses to access this website, about his or her visit to the Site or use of other plug-ins exchanging information with Rocketman.  Similar technologies, such as java scripts or etags, are also used to analyze trends, administer the website, track users’ movements around the website, and to gather demographic information about our user base as a whole.  You can remove persistent cookies by following directions provided in your Internet browser’s “help” directory. If you reject cookies, you may still use our site, but your ability to use some areas of our site, such order forms, will be limited.

To manage Flash cookies, please click here:

 [www.macromedia.com/support/documentation/en/flashplayer/help/settings\_manager07.html](http://www.macromedia.com/support/documentation/en/flashplayer/help/settings_manager07.html)

3rd Party Tracking.  The use of tracking technologies by our service providers, technology partners or other 3rd party assets (such as social media links) on the site is not covered by our Privacy Policy.  These 3rd parties may use cookies, clear gifs, images, and scripts to help them better manage their content on our site.   We do not have access or control over these technologies.  We do not tie the information gathered to our Customers’ or Users’ Personally Identifiable Information.

Personal Information. Rocketman requires each customer to provide us with personal information (collectively "**Personally Identifiable Information**") to access and use Rocketman products and services. Personally Identifiable Information may be captured when a visitor accesses the Site, or speaks on the phone with a Rocketman employee, and willingly discloses that information. This disclosure may occur when a visitor contacts customer service, or participates in contests, promotions, surveys, forums, content submissions, requests for suggestions, or otherwise interact with the Site.

Personally Identifiable Information includes, but is not limited to: (i) "**Contact Data**" (such as your name, address, city, state, zip code, phone number, and email address); (ii) "**Financial Data**" (such as your credit card number, expiration date, and verification code or bank account information); (iii) "**Demographic Data**" (such as your zip code and sex); and (iv) other "**Legal Data**" (such as your social security number, EIN number, mortgage information, automobile information, marital information, trade secrets, inventions, and idea submissions and other sensitive information necessary to generate legal documents).

We may also receive information about our customers or potential customers from other sources, including from employers who have purchased our products on behalf of their employees, from publicly available sources, and through other commercially available sources of information.  In some instances we may combine this data with information we already have or that we later receive from our customers.  This helps us to update, expand, and analyze our records, and to provide better service to our customers and potential customers.  Other than information obtained from publicly available sources, we will only use this information for the specific reasons that it was provided to us, which may include marketing related uses.  Examples of the types of Personally Identifiable Information that we may receive from third parties include Contact Data and Legal Data.

We may collect information from you about third party individuals in order to provide you service.  For example, we may ask you for information about the beneficiaries in your will, shareholders of a company, or authorized contacts to access your Rocketman account.  Rocketman uses this information for the sole purpose of administering services to you, and does not use such information for any other reason.

If you are not a Rocketman customer but believe that Rocketman has your personal information that you would like to be deleted, please contact us at https://www.rocketman.tech.

Certain personal information becomes public record when documents are filed with the federal or state government, or with a court. For example, a corporation's name, business address, and registered agent name become public information when its articles of incorporation are filed. A Secretary of State may publish this information to its website or provide this information to third parties for a fee. The U.S. Patent and Trademark Office publishes the names and addresses of trademark registrants. In some states, fictitious business names, including the name and address of the business owner, must be published in a newspaper. The Rocketman Privacy Policy does not cover these or similar third-party actions.

Testimonials and Reviews.  We may display personal testimonials of satisfied customers received through email surveys.  We ask for your specific consent as part of the survey.  If you wish to update or delete your testimonial, you can contact us at https://www.rocketman.tech.   We also display customer reviews.  If you provide a review that we display and wish to update or delete it, you can also contact us at https://www.rocketman.tech.

Calls/Electronic Communications. In the regular course of our business, Rocketman may monitor and record phone conversations or email communications between you and Rocketman employees for training and quality assurance purposes. We may receive a confirmation when you open or click on content in an email from us, which helps us make our communications to you more useful and interesting. If you do not wish to receive email from Rocketman, you may unsubscribe from our mailing list by using the "Unsubscribe" link on any of the emails we send.

How Do We Use the Information We Collect and Do We Share the Information We Receive?

We use information we collect to communicate with you, process your orders, facilitate your transactions with our third-party marketing partners, for research into how to improve our product offerings, and inform you of offers and discounts. For example, you may receive a welcome email that confirms your username and password, and later receive communications responding to your inquiries, providing services you request, and managing your account. We occasionally send service-related announcements, for example, to alert you if we need to temporarily suspend the Site for maintenance.

Opting Out.  We send promotional emails and newsletters from time to time to users who have registered on the site and to those who have opted in to receive such emails. Generally, you may not opt-out of service-related or transactional communications, which are not promotional. If you do not wish to receive service-related communications, you may terminate your account by contacting Customer Care at https://www.rocketman.tech. However, you can opt-out of promotional communications by using the "Unsubscribe" link and following the unsubscribe instructions in any electronic communication or by emailing us at https://www.rocketman.tech.

You may choose not to provide Rocketman with Personally Identifiable Information or you may turn off cookies in your browser by changing its settings. If you make these decisions, you may continue to use the Online Services and browse its pages. However, Rocketman cannot process orders without Personally Identifiable Information.

Surveys, Sweepstakes, and Contests.  We may provide you the opportunity to participate in surveys on our site, to measure customer satisfaction.  If you participate, we may request certain personally identifiable information from you. Participation in these surveys, sweepstakes, or contests is completely voluntary and you therefore have a choice whether or not to disclose this information.  The requested information typically includes name, email address, and mailing address.

We use this information to notify contest winners and award prizes, to monitor site traffic or personalize the site, and/or to send participants an email newsletter.

We may use a third party service provider to conduct these surveys or contests; that company will be prohibited from using our users’ personal information for any other purpose. We will not share the personal information you provide through a contest or survey with other third parties unless we give you prior notice and choice.

We share customer information with third parties only as follows:

Order Processing. Rocketman, sometimes with the assistance of a third party or Rocketman subsidiary, may use your Personally Identifiable Information to process your payment through merchant account services, and to generate the products and services you order.  Your Contact Data may be used to follow up with you on transactions you initiate, respond to inquiries, inform you of changes to Online Services, and send you additional information about Rocketman and its products and services.

Registered Agent Requests. If you designate a person or company other than Rocketman to serve as the registered agent for your business entity, Rocketman may provide your name and contact information to that party, if the designee requests.

Third Party Marketing. Unless specifically authorized by you, we do not provide Personally Identifiable Information to third parties for their marketing purposes. If you express interest in a third party offer, we may provide your Personally Identifiable Information to that third party solely in connection with the offer you have selected.  In addition to sharing your Contact Data, we may also share details regarding your purchase from Rocketman, as well as your Financial, Demographic, or Legal Data with these third parties.  If you later decide to opt-out from allowing Rocketman to share your Personally Identifiable Information with third parties for their marketing purposes, you may do so by contacting Customer Care at https://www.rocketman.tech.  To the extent that Rocketman has already shared your Personally Identifiable Information with third parties for their marketing purposes prior to your decision to opt-out, you may opt out from future marketing by contacting the Third Parties directly.

Required by Law. We may also disclose your personal information: as required by law, such as in response to a subpoena, a lawful request by a public authority, including to meet national security or law enforcement requirements, or similar legal process, and when we believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others, investigate fraud, or respond to a legal request.

Visitor Demographics. Contact Data and Traffic Data are used to gather general statistics about our customers and visitors. We may use Demographic Data to generate collective information about our users, but not in a way that identifies any user specifically. For example, we may inform third parties about the number of registered users and unique visitors, and the pages most frequently browsed.

Service Providers. We may share your Personally Identifiable Information with companies that provide support services to us (such as a printer or email service provider), help us market our products and services, or for training purposes. These companies may need information about you in order to perform their functions. These companies are not authorized to use the information we share with them for any other purpose.

Business Partners.  When you purchase a product from us that is bundled with a product offered by one of our business partners, we will share your Personally Identifiable Information with those business partners so that they can provide you with the product or services included with your purchase.  These companies are not authorized to use the information we share with them about you for their own marketing purposes without first asking for your permission.

Partner and Affiliate Tracking. Our partners and affiliates, including Google Analytics (Remarketing, Google Display Network Impression Reporting, the DoubleClick Campaign Manager Integration, and Google Analytics and Interest Reporting), may use cookies and web beacons to collect non-personally identifiable information about your activities on this and other websites to provide you targeted advertising based upon your interests. This means that these partners and affiliates may show our ads on sites across the Internet based upon your previous visits to our site. Together with our partners and affiliates, we may use these cookies and web beacons to report how your ad impressions, other uses of ad services, and interactions with these ad impressions and ad services are related to your visits to our site.

If you would like to learn more or opt out of receiving online display advertising tailored to your interests, please visit the Networking Advertising Initiative at [www.networkadvertising.org/managing/opt\_out.asp](http://www.networkadvertising.org/managing/opt_out.asp) or the Digital Advertising Alliance at <http://aboutads.info/choices>.  If you wish to not have this information used for the purpose of serving you targeted ads, you may opt-out by clicking [here](http://preferences-mgr.trustarc.com/?pid=legalzoom01&aid=legalzoom_pub01&type=legalzoom).  Please note this does not opt you out of being served advertising.  You will continue to receive generic ads. If you delete your cookies, use a different browser, or buy a new computer, you will need to renew your online display advertising opt-out choice. You may also visit Google Analytics’ [Ads Settings](https://www.google.com/settings/u/0/ads?hl=en&sig=ACi0TCgPTY9ystKFtp-LggDXXFXNAvQ7yLux8VA37VUZrXOi9QYddkfoE_1IqFz3muyY8M9-wYWV-GdZGhSNshovNHJPI-h7OckreE_yps6RJRG-K9Sv0WMsBc6OIPVxygh4P81JkN73IY1DIRbVzHDulkOl87x4V9WzLqvf6ReWn9OHX7Xcgf38cEtwPdt5uoYyeZQR8W1Q) to opt out of Google’s use of cookies and customize Google Display Network ads, and Google Analytics’ [Opt Out Browser Add-on for the web](https://tools.google.com/dlpage/gaoptout/).

Blogs and Forums. The Site includes a publicly accessible blog and interactive forums. You should be aware that any information you provide in these areas may be read, collected, and used by others who access them.   You should use caution when deciding whether to disclose your personal information in these areas of the site. To request removal of your personal information from our community forums, contact us at https://www.rocketman.tech.  In some cases, we may not be able to remove your personal information, in which case we will let you know if we are unable to do so and why.

Other Transfers. We may share Personally Identifiable Information and other data with businesses controlling, controlled by, or under common control with Rocketman. If Rocketman is merged, acquired, or sold, or if some or all of our assets or equity are transferred, we may disclose or transfer Personally Identifiable Information and other data in connection with the associated transactions.

Bankruptcy. In the event of a Rocketman bankruptcy, insolvency, reorganization, receivership, or assignment for the benefit of creditors, or the application of laws or equitable principles affecting creditors' rights generally, we may not be able to control how your personal information is treated, transferred, or used. If such an event occurs, your Personally Identifiable Information may be treated like any other Rocketman asset and sold, transferred, or shared with third parties, or used in ways not contemplated or permitted under this Privacy Policy. In this case, you will be notified via email and/or a prominent notice on our site of any change in ownership or uses of your personal information, as well as any choices you may have regarding your personal information.

Links

Third-Party Websites. Rocketman may maintain links to other websites and other websites may maintain links to the Online Services. This Privacy Policy applies only to Rocketman.com and not to other websites accessible from Rocketman or that you use to access Rocketman, each of which may have privacy policies materially different from this Privacy Policy.  If you visit other websites, Rocketman is not responsible for the privacy practices or content of those sites. It is your responsibility to review the privacy policies of non-Rocketman websites to confirm that you understand and agree with them.

Social Media Widgets. Our website includes social media features, such as the Facebook “like” button and widgets, such as the “Share this” button or interactive mini-programs that run on our site. These features may collect your IP address, which page you are visiting on our site, and may set a cookie to enable the feature to function properly. Social media features and widgets are either hosted by a third party or hosted directly on our Site. Your interactions with these features are governed by the privacy policy of the company providing it.

Accessing and Changing Your Account

Upon request Rocketman will provide you with information about whether we hold any of your personal information. In certain circumstances we may be required by law to retain your personal information, or may need to retain your personal information in order to continue providing a service. Please review the information below to access, correct, or request deletion of your personal information.

User and Authorized Contact Access to Order Information. Rocketman will give you, or anyone listed as an authorized contact for your account, information about your order. This may include information about the nature and status of your order, information you provided to process your order, payment information, and contact information. If you want someone to have access to your order, you must list them as an authorized contact or they may not obtain information. You can confirm who is listed as an authorized contact for your account, add new authorized contacts, or remove authorized contacts by clicking first on "My Account", and then on "Account Information". We may send a confirmation email to your authorized contact(s), alerting them that they have been added as an authorized contact. For some products, we may provide information about your order to other individuals named in the order, such as executors named in a last will. For product-specific information about who may request information about your order, please contact Customer Care.

User Access to and Ability to Update Personally Identifiable Information. You may review and update or remove your Personally Identifiable Information at any time by contacting us at https://www.rocketman.tech.  We will respond to your request within 30 days.

Data Retention. At minimum, we will retain your information for as long as needed to provide you services, and as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.  Rocketman may maintain some or all of this data in its archives even after it has been removed from the Site.

Information Processed On Behalf of Third Parties

In some instances, Rocketman may process Personally Identifiable Information on behalf of third party affiliates.  Rocketman acknowledges that in these instances, you have the right to access your personal information.  Where Rocketman has no direct relationship with the individuals whose personal data it processes, individuals seeking access, or seeking to correct, amend, or delete inaccurate data, should direct their inquiry to the third party affiliate (the data controller).  If requested to remove the data, we will respond within a reasonable timeframe.

How Secure Is the Personal Information We Collect?

Our Commitment to Data Security. We strive to make certain that our servers and connections incorporate the latest encryption and security devices. We have implemented physical, electronic, and managerial procedures to safeguard and secure the information we collect. Credit card and personal information are transmitted by secure servers (SSL). Documents are delivered to you via UPS or similar overnight delivery services, the United States Postal Service, or email. Unfortunately, no data transmission is guaranteed to be 100% secure and we therefore cannot guarantee the security of information you transmit to or from the Site, Scripts, or through the use of our services, and you provide this information at your own risk. ACCORDINGLY, WE DISCLAIM LIABILITY FOR THE THEFT, LOSS, OR INTERCEPTION OF, OR UNAUTHORIZED ACCESS OR DAMAGE TO, YOUR DATA OR COMMUNICATIONS BY USING THE SITE, SCRIPTS, AND OUR SERVICES. YOU ACKNOWLEDGE THAT YOU UNDERSTAND AND ASSUME THESE RISKS.

IF YOU BELIEVE YOUR PRIVACY HAS BEEN BREACHED THROUGH USE OF OUR WEBSITE, SCRIPTS, OR OTHER SERVICES PLEASE CONTACT US IMMEDIATELY AT https://www.rocketman.tech.

Enforcement. We periodically review this Privacy Policy and our compliance with it to verify that both are accurate. We encourage you to contact us with any concerns, and we will investigate and attempt to resolve any complaints and disputes about our privacy practices.

Changes to this Policy. We may update this privacy policy to reflect changes to our information practices. If we make any material changes a notice will be posted on this page along with the updated Privacy Policy prior to the change becoming effective. We encourage you to periodically review this page for the latest information on our privacy practices.

Contact Us. If you have any questions regarding our Privacy Policy, please contact us on the information below.

Mailing Address:

1616 Federal Blvd

Denver, CO 80204

Email: info@rocketman.tech

Phone: (720) 797-9499

Information for EU Customers and Visitors

If you are located in the EU, this section provides information regarding your rights, and Rocketman’s responsibilities, regarding the processing of your personal data.

EU User Rights.  If you are located in the EU, you have the following rights with respect to how Rocketman processes your personal data.

(1) You have the right to request a copy of the personal data that Rocketman has about you;

(2) You have the right to request that Rocketman corrects the information about you if you believe it to be inaccurate;

(3) You have the right to request that Rocketman erase or refrain from using your personal data.  This is not an absolute right and, in some circumstances, Rocketman may decline to erase or limit its usage of your data, such as when Rocketman has an on-going business relationship with you or we are legally required to retain the information.  If Rocketman cannot honor your request, Rocketman will inform you of this fact as well as the reasons for Rocketman’s decision.

If you are located in the EU, you also have the right to raise any objections regarding the processing of your personal data and to raise any concerns you may have about Rocketman’s processing of your personal data. You may make an objection or raise any other concerns by contacting Customer Care at https://www.rocketman.tech

While we hope that Rocketman can resolve any of your privacy concerns to your satisfaction after you contact us directly, you also have the right to file a complaint regarding Rocketman’s handling of your personal data with the Information Commissioner’s Office, the UK’s independent Data Protection Authority.  Their contact information is:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire SK9 5AF

<https://ico.org.uk/global/contact-us/email/>

+44 1625 545 700